



OASAS 2009 Priorities

Mission Outcomes: Establish an effective science-based program system which integrates prevention, treatment and recovery.

■ **Metric 1 - Reduce the levels of substance abuse and gambling risk factors and increase protective factors in New York State communities.**

Our efforts in 2009 will focus on issuing the new Prevention Guidelines by June 30, helping three Prevention Resource Centers become operational, increasing the number of programs applying evidence based practices and developing a prevention-focused strategic plan as part of the agency's Long Term Strategic Plan.

■ **Metric 2 - Increase the number of treatment programs that comprehensively address patient Substance Use Disorders, including the appropriate and medically indicated use of addiction medications, and assisting patients in developing and implementing individualized recovery goals.**

Given the passage of Rockefeller law reforms, our focus over the next 18 months will be on implementation of this significant expansion of our system, the details of which are now under development. At the same time, the establishment of an integrated outpatient system to include the implementation of the recommendations related to detox reform, methadone, special populations, and the use of the ambulatory patient group funding strategy will continue in 2009.

■ **Metric 3 – Increase the number of persons successfully managing their addiction within a recovery-oriented system of care.**

In the area of recovery, we are committed to the implementation of three recovery centers and increasing the availability of housing by 11 percent, a critical basic need that must be met in order to foster a lifestyle of recovery.

■ **Metric 4 - Increase the number of persons who improve their health including engaging in healthy lifestyles.**

Our focus under this metric is on assuring the successful implementation of the tobacco-free regulations. Specific targets for program implementation and direct patient outcomes include the review of 488 programs with at least 290 having acceptable tobacco free policies and 185 programs showing improvements in client health effects in terms of patients who stop smoking while in treatment.

Provider Engagement and Performance: Develop a “Gold Standard” System of Service Provision.

■ **Metric 5 - Increase provider engagement in the Gold Standard Initiative.**

This metric focuses on increasing meaningful engagement of the Field as we build the premier system of care through our Gold Standard strategy. Targets include increased participation in Gold Standard Forums; increased program learning; implementation of local Community of Solution efforts in 50% of the counties; and, expanding the use of the World Café approach to spur rapid cycle system changes.

■ **Metric 6 - Increase providers' achievement of the Gold Standard of Care.**

Efforts in this area include development of a comprehensive performance measurement system to empower the Field to improve access, quality, outcomes, efficiency and compliance. The ultimate measure of this effort will be the increased number of providers achieving the Gold Standard of Care. Specific initiatives include: increased implementation of Program Scorecards; Evidence-based Practices in treatment and prevention programs; increased access and use of County Profile Reports; the new Integrated Quality System of Compliance; and recommendations of the Administrative/Regulatory Relief Committee.

Leadership: Be the state resource on addiction and lead the nation in the field of chemical dependence and problem gambling.

■ **Metric 7 - Advance and support legislation, regulations and other initiatives that improve access to prevention, treatment and recovery services.**

2009 Priorities include: improving insurance coverage for addiction services; improving outcomes for underage drinking and drinking driving initiatives; gaining inclusion of addiction in the Federal Health Care Reform agenda; and implementation of Executive Order 16 to establish the **Statewide Council of Addictions Collaborative to Improve Outcomes for New Yorkers (ACTION)** to coordinate initiatives across 20 state agencies.

■ **Metric 8 - Generate positive media coverage for agency and field accomplishments.**

OASAS will continue to promote programs core to our mission by seeking media coverage both state-wide and nationally. Key focus areas include: building the recovery movement by increasing submissions to the *Your Story Matters* campaign from 65 to 365; increasing access to treatment information through the new OASAS HOPEline and increasing consumers' public use of the agency website, among others.

Talent Management: Become a "Profession of Choice" for attracting, selecting and developing diverse talent.

■ **Metric 9 - Increase full knowledge, expertise and retention of a high-performing diverse staff throughout the field.**

Success in implementing a wide range of talent management strategies to enhance educational and professional development opportunities for addiction staff across the state will continue in 2009. New efforts will include establishing an Addiction Career Resources Center; improving leadership competencies; and, increasing the supply and demand for addiction professionals.

Financial Support and Stewardship: A system with strong return on taxpayer investment and stewardship of resources.

■ **Metric 10 - Increase or stabilize funding resources while ensuring a strong return on taxpayer investment.**

Despite fiscal challenges, OASAS is committed to maintaining adequate funding across the system while being increasingly diligent in our spending and investing processes. Of particular focus in 2009 will be the implementation of the ambulatory patient group approach to funding outpatient services and providing financial oversight for state and federal funds allocated to implement recent criminal justice reforms.

